




CHICAGO HOUSING
AUTHORITY™

4th Quarter 2016 Report Resident Services



Mission & Impact Areas

OUR MISSION

Resident Services works to improve the quality of life of all residents and support those on a pathway towards self-sufficiency.

OUR IMPACT AREAS

Increase Economic Independence

Help residents move forward on the path to self-sufficiency.

Increase Earning Power

Help those able to work begin or advance a career to gain long-term earning potential.

Develop Academic Achievement

Help youth and adults succeed throughout their academic career.

Increase Stability and Quality of Life

Help families remain out of crisis and meet their basic needs; for seniors, help them age in place as long as possible.

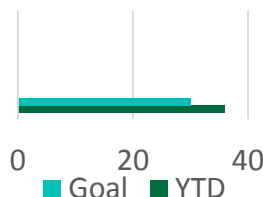


Economic Independence



12 families purchased a home through the Choose to Own Program.

Exceeded goal of 30 residents purchasing a home in 2016. 36 residents purchased in 2016.



24 graduates from the Family Self Sufficiency Program, with \$76,281 in escrow disbursed.

49% of families in Chicago are asset poor and do not have enough savings to live above the poverty line for 3 months. FSS supports CHA families working towards long term financial security through escrow savings.



959 Family Self Sufficiency participants have accumulated more than **\$1 million** in escrow.

Earning Power



130 adults obtained unsubsidized employment through CHA workforce development programs, for a year to date total of **1,518** jobs. **93%** were placed in **high demand industries** with an average wage of **\$11.35**.



39 residents connected to new or better jobs via the JobsPlus grant at Altgeld Gardens. So far there has been a total of **285 placements**.

JobsPlus is a place-based workforce development strategy for public housing residents funded through HUD.



\$20,655 is the average income of work-able heads of households in Q3; **64%** of all work able families are employed

Academic Achievement



637 residents enrolled to date in the Partners in Education program, providing debt-free access to City Colleges of Chicago. The average estimated cost savings per student is \$1,600 in tuition for one 3 credit-hour course.



89% of CHA's 2014-2015 and **86%** of 2015-2016 scholarship cohorts remain enrolled or has graduated from college.



40 families enrolled in the Altgeld Home Visiting Pilot to ensure developmental readiness for early childhood education by combining home visits with clinical support.

Stability & Quality of Life



1,452 residents utilized a Digital Resource Center at **9** CHA locations.



56,550 Golden Diner meals were served to senior residents at CHA sites city wide and **10,950** commodity boxes were distributed.



132 seniors women engaged in health and wellness fair.



93 families moved to an opportunity area, for a year to date total of **280** families.

Partnerships & Events

CHA is proud to call 2016 the “**Year of the Youth.**” This year-long youth engagement campaign focuses on mentoring young people and placing them on a strong career path to college and jobs.



Launched in 2016, the **CHA Health Partnership** application is now available online. Health Partnerships provide free health services to CHA residents. To become a CHA Health Partner, partners should fill out the form and return to CHA: <http://www.thecha.org/residents/services/health-wellness>.

CHA in partnership with Operation Warm hosted its annual coat give away and service fair in October. More than 7,500 coats were distributed to the 3,050 families in attendance.



CHA's Youth Council, in partnership with Mikva Challenge hosted the first youth summit, “YOUth Rule Chicago” at Jones Prep. Over 150 youth participated.



CHA in partnership with Comcast, distributed 100 laptops throughout the quarter from residents who enrolled in Internet Essentials!



CHA residents had the opportunity to complete a special job readiness course and apply & interview for the new Mariano's in Bronzeville. Over 100 residents were offered employment!



More than 1800 seniors participated in CHA's annual Senior Holiday Gala at the Hyatt. Senior listened to the comedy of George Wallace and danced along to the Gentleman of Leisure band.

Special Programs Update

A complete list of CHA's Demonstration & Special Initiative programs can be found online at: www.thecha.org/about/plans-reports-and-policies/.

Mobility Demonstration Program

Overview: Mobility Counseling Demonstration Program allows individuals from the Public Housing Wait List (as of December 2014), with children 13 years of age or younger to self-select to participate in receiving a housing choice voucher to move to an Opportunity or General Area. Individuals who are uninterested in moving to the defined areas would be returned to the public housing wait list.

Update: As of December , 2016, 62 families out of 218 are housed.

Moving On Demonstration Program

Overview: Moving On targets persons living in permanent supportive housing (PSH) who are ready to move into affordable housing options in the community. Applicants with stable housing histories and who no longer need the intensive support of PSH will be able to access new affordable housing resources in the form of a CHA Housing Choice Voucher (HCV), if available. CHA has a total of 150 vouchers available for the Moving on demonstration program.

Update: As of Dec 31, 2016, 28 are housed, for a total of 70/150.

Reentry Demonstration Program

Overview: Through the Reentry Pilot program, 50 individuals who have been convicted of crimes that would otherwise make them ineligible for CHA housing may qualify for housing. To be eligible, ex-offenders must have completed a minimum of six months in a participating Reentry Pilot service providers: Safer Foundation or St. Leonard's Ministries. Participants must engage in supportive services with one of the reentry providers

Update: 3 applicants are housed.

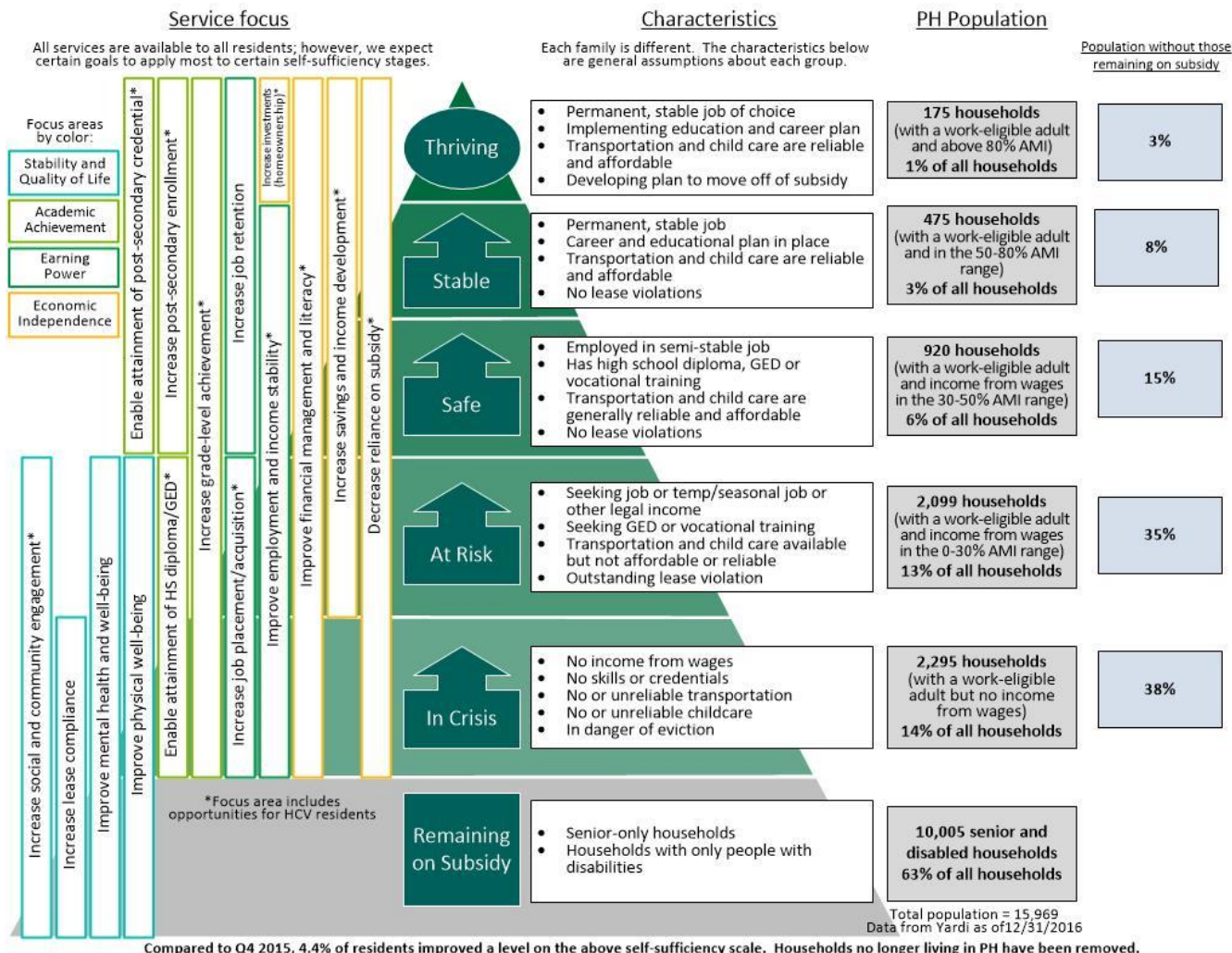
Survivors of Trafficking

Overview: The Survivors of Trafficking pilot will provide 60 tenant based vouchers over 3 years to eligible candidates who are referred from Chicago agencies receiving federal funding to provide supportive services to victims of trafficking. This pilot program is a first of its kind in the nation, responding to the President's call to improve access to victim services by removing systemic barriers.

Update: The Administration of Children & Families is working with funded agencies to develop a criteria tool for referrals to the pilot program.

Self-Sufficiency Continuum

With an increasing focus on helping residents who are able move to self-sufficiency, in 2013 Resident Services defined six steps on a self-sufficiency scale, expressed in the pyramid below. Compared to Q4 2015, 4.4% of residents improved a level on the below self-sufficiency scale. Moreover, **residents who engage in services are more likely to increase their movement on the scale than those who are not engaged.**



Compared to Q4 2015, 4.4% of residents improved a level on the above self-sufficiency scale. Households no longer living in PH have been removed.



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Contact Resident Services

For more information on youth and education; employment; asset building and homeownership; senior and quality of life services provided by CHA and our partners, visit us on the web at:

<http://www.thecha.org/residents/services/>.

Review our videos on You Tube: <https://www.youtube.com/user/ChiHousingAuthority/featured>

See our resident CHAnge Makers: <http://www.thecha.org/residents/services/change-makers/>

Call us by phone at: 312.935.2625

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Thank you!