





CHA
CHICAGO HOUSING
AUTHORITY™

3rd Quarter 2016 Report Resident Services



Mission & Impact Areas

OUR MISSION

Resident Services works to improve the quality of life of all residents and support those on a pathway towards self-sufficiency.

OUR IMPACT AREAS

Increase Economic Independence

Help residents move forward on the path to self-sufficiency.

Increase Earning Power

Help those able to work begin or advance a career to gain long-term earning potential.

Develop Academic Achievement

Help youth and adults succeed throughout their academic career.

Increase Stability and Quality of Life

Help families remain out of crisis and meet their basic needs; for seniors, help them age in place as long as possible.

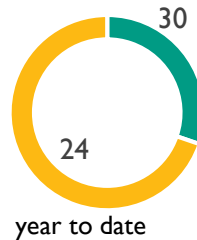


Economic Independence



11 families purchased a home through the Choose to Own Program.

80% towards meeting the goal of 30 residents purchasing a home in 2016. CHA completed its 500th closing in the third quarter!



18 graduates from the Family Self Sufficiency Program, with an average escrow of **\$7,628** paid out per graduate.

49% of families in Chicago are asset poor and do not have enough savings to live above the poverty line for 3 months. FSS supports CHA families working towards long term financial security through escrow savings.



877 Family Self Sufficiency participants have accumulated a total of **\$1.33 million** in escrow.

Earning Power



459 adults obtained unsubsidized employment through CHA workforce development programs, for a year to date total of **1,388** jobs. **94%** were placed in **high demand industries** with an average wage of **\$11.18**.



38 residents connected to new or better jobs via the JobsPlus grant at Altgeld Gardens. So far there has been a total of **266 placements**.

JobsPlus is a place-based workforce development strategy for public housing residents funded through HUD.



\$20,114 is the average income of work-able heads of households; **62%** of all working families increased or maintained their income.

Academic Achievement



588 residents enrolled to date in the Partners in Education program, providing debt-free access to City Colleges of Chicago. The average estimated cost savings per student is \$1,600 in tuition for one 3 credit-hour course.



230 college bound youth and adults received a CHA scholarship with over \$250,000 given out in awards.



89% of CHA's 2014-2015 and **86%** of 2015-2016 scholarship cohorts remain enrolled or has graduated from college.



40 families enrolled in the Altgeld Home Visiting Pilot to ensure developmental readiness for early childhood education by combining home visits with clinical support.

Stability & Quality of Life



1,896 residents utilized a Digital Resource Center at **9** CHA locations.



55,251 Golden Diner meals were served to senior residents at CHA sites city wide and **10,950** commodity boxes were distributed. **83,382** meals were provided to youth in the summer food program.



654 adults and seniors engaged in health and wellness activities for a year to date total of **849**.



75 families moved to an opportunity area, for a year to date total of **180** families.

A CHA Opportunity Area is defined as a census tract with less than 20% of its individuals with income below the poverty level and a low concentration of subsidized housing.

Partnerships & Events



CHA is proud to call 2016 the “**Year of the Youth.**” This year-long youth engagement campaign focuses on mentoring young people and placing them on a strong career path to college and jobs. See the supplemental report highlighting the 2016 Summer Youth Opportunities.

Launched in 2016, the **CHA Health Partnership** application is now available online. Health Partnerships provide free health services to CHA residents. To become a CHA Health Partner, partners should fill out the form and return to CHA: <http://www.thecha.org/residents/services/health-wellness>.

CHA welcomed 20 new partners in the Third Quarter:

3 Angels Home Health
Addus Homecare
Angel Touch Home Healthcare
Bucktown Foot and Ankle Clinic
Dana Means Business
Elite Medical Transportation
Global Premier Benefits

Home Bound Healthcare
Humana
JenCare Senior Medical Centers
Leap Consultant Group
New City Supportive Living
Peterson Park Healthcare Center
Roundy's Supermarket

Saint Anthony Hospital
Serenity Healthcare, Inc.
St Bernard Hospital
University of Chicago-Comprehensive Care
University of IL-Southside Diabetes Project
Wound & Rehab Home Health Care, Inc.



CHA hosted “**Take Flight,**” for college bound youth leaving the Chicago Area. 150 soon to be Freshman networked, received dorm room essentials and were surprised with a laptop!



CHA in partnership with **Comcast**, launched Internet Essentials in August with the promotion of 10 laptops to residents. 20 laptops will be given away each month through December 2016.



CHA initiated the **Juvenile Reentry Assistance Program** in coordination with Bluhm Legal Clinic of Northwestern University School of Law. This HUD grant funded program will reduce housing and employment barriers including record expungement. 177 youth were screened for eligibility during the quarter.



More than **1500 seniors** participated in music fests throughout August, a celebration for Check. Change. Control, and a Men's Health Day.

Special Programs Update

A complete list of CHA's Demonstration & Special Initiative programs can be found online at: www.thecha.org/about/plans-reports-and-policies/.

Mobility Demonstration Program

Overview: Mobility Counseling Demonstration Program allows individuals from the Public Housing Wait List (as of December 2014), with children 13 years of age or younger to self-select to participate in receiving a housing choice voucher to move to an Opportunity or General Area. Individuals who are uninterested in moving to the defined areas would be returned to the public housing wait list.

Update: As of September 30, 2016, 52 families are housed.

Moving On Demonstration Program

Overview: Moving On targets persons living in permanent supportive housing (PSH) who are ready to move into affordable housing options in the community. Applicants with stable housing histories and who no longer need the intensive support of PSH will be able to access new affordable housing resources in the form of a CHA Housing Choice Voucher (HCV), if available. CHA has a total of 150 vouchers available for the Moving on demonstration program.

Update: As of Sept 30, 2016, 21 are housed, for a total of 63/150.

Reentry Demonstration Program

Overview: Through the Reentry Pilot program, 50 individuals who have been convicted of crimes that would otherwise make them ineligible for CHA housing may qualify for housing. To be eligible, ex-offenders must have completed a minimum of six months in a participating Reentry Pilot service providers: Safer Foundation or St. Leonard's Ministries. Participants must engage in supportive services with one of the reentry providers.

Update: 2 applicants are housed and 19 have been approved for participation.

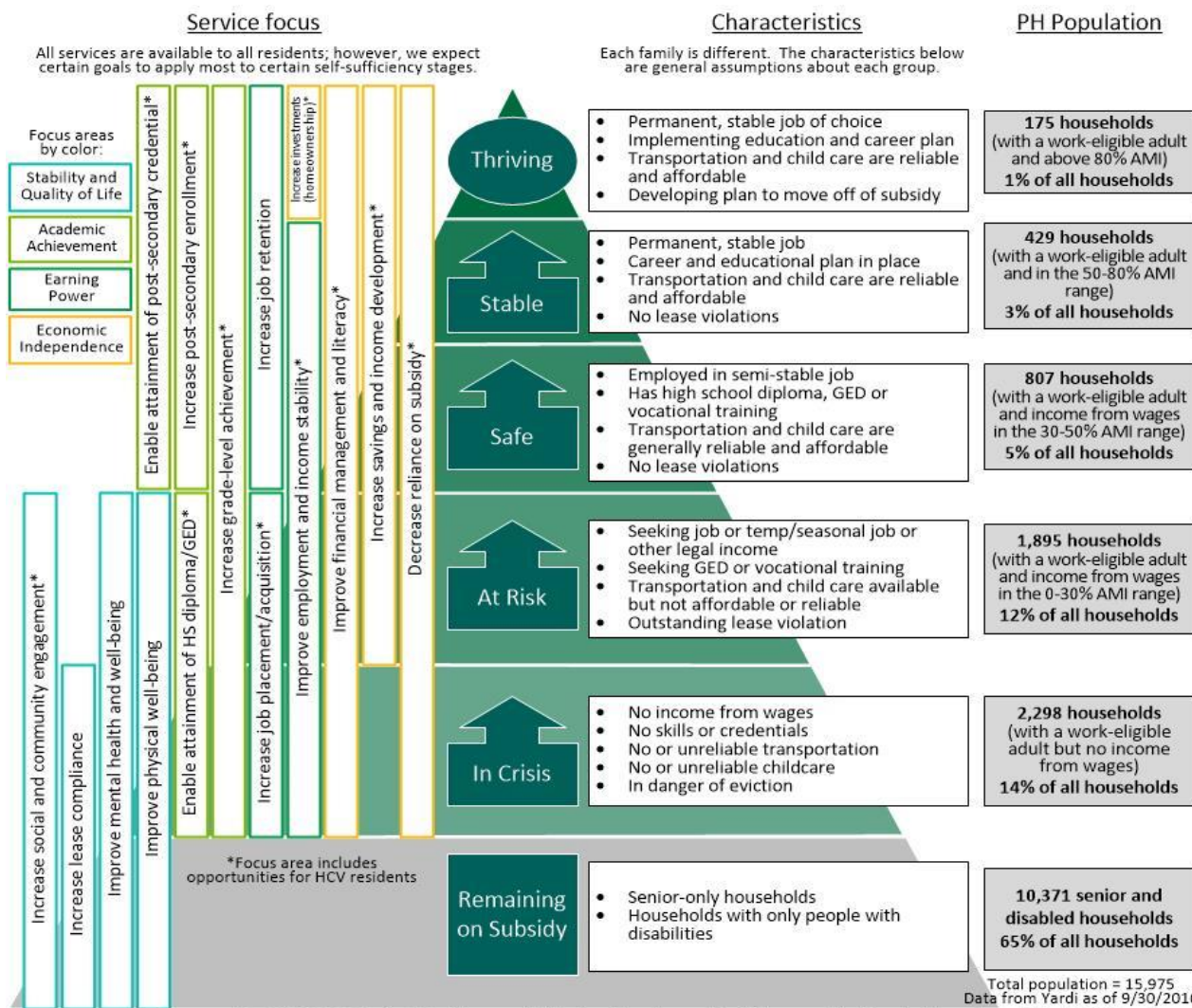
Survivors of Trafficking

Overview: The Survivors of Trafficking pilot will provide 60 tenant based vouchers over 3 years to eligible candidates who are referred from Chicago agencies receiving federal funding to provide supportive services to victims of trafficking. This pilot program is a first of its kind in the nation, responding to the President's call to improve access to victim services by removing systemic barriers.

Update: The Administration of Children & Families is working with funded agencies to develop a criteria tool for referrals to the pilot program.

Self-Sufficiency Continuum

With an increasing focus on helping residents who are able move to self-sufficiency, in 2013 Resident Services defined six steps on a self-sufficiency scale, expressed in the pyramid below. Compared to Q3 2015, 2.8% of residents improved a level on the below self-sufficiency scale. Moreover, **residents who engage in services are more likely to increase their movement on the scale than those who are not engaged.**



Compared to Q3 2015, 2.8% of residents improved a level on the above self-sufficiency scale. Households no longer living in PH have been removed.



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Contact Resident Services

For more information on youth and education; employment; asset building and homeownership; senior and quality of life services provided by CHA and our partners, visit us on the web at:

<http://www.thecha.org/residents/services/>.

Review our videos on You Tube: <https://www.youtube.com/user/ChiHousingAuthority/featured>

See our resident CHAnge Makers: <http://www.thecha.org/residents/services/change-makers/>

Call us by phone at: 312.935.2625

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