



Q2 2018

CHA RESIDENT SERVICES QUARTERLY REPORT

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EARNING POWER



63% of all work-able families are employed and have an average income of **\$21,269** as of the second quarter of 2018 (Q2 2018).

**May 2018: The Bureau of Labor Statistics reported that the Labor Participation rate in Illinois was 62.7%. CHA resident labor participation slightly outpaced the statewide rate.*

During Q2 2018, the average wage of residents was **\$12.21 per hour — up from \$11.48 in Q1 2017. 93%** of placements were in high demand industries in Q2 2018.



Public housing work able heads of households that were employed from 2014 through Q2 2018 had an increase in wages of 21%, approximately **\$4,200 (or 5.25% annually)**, as incomes rose from **\$19,700** to over **\$23,000**.

63% of all work-able public housing households saw their income from wages increase over a one-year period from Q2 2017 to Q2 2018.

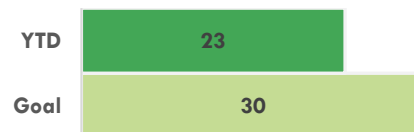


ECONOMIC INDEPENDENCE



In 2018, **23** families purchased a home through CHA's Choose to Own (CTO) Program. Since 2002, CTO participants have purchased over **572** homes in the City of Chicago, with **25%** having assumed their full mortgage and moved off subsidy.

By the end of Q2, CHA residents achieved 77% of the annual goal of purchasing 30 homes during the calendar year.



As of Q2 2018, CHA's Family Self-Sufficiency (FSS) Program had **22 graduates** who collectively earned approximately **\$192,000** in escrow and received an average payout of **\$8,700**.

49% of families in Chicago are asset poor and do not have enough savings to live above the poverty line for 3 months. FSS supports CHA families working towards long term financial security through escrow savings.



Under the new FSS pay point model that went into effect in early 2018:

- Over **100 new participants** have enrolled in the program
- Over **500 participants** have signed the amendment to the Contract of Participation (COP)
- Overall enrollment has reached a five year high as of Q2 2018

Work-able heads of households participating in the CTO program had an average wage of over **\$32,000** in Q2 2018, which is **60% higher** than the average income from wages for CHA HCV Heads of Households.





ACADEMIC ACHIEVEMENT

CHA Partners in Education Program with City Colleges Update:

CHA's Partners in Education Program has changed dramatically over the past five years. Notable changes include:

- A **30%** increase in the number of enrollments by CHA residents
- A significant shift in participants seeking associates degrees instead of certificates
- The number of total degrees awarded to CHA residents **tripled** in the past four years



CHA Students are making concerted efforts to attend better schools citywide!



Approximately 50% of CHA 9th graders living in public housing attend a CPS school rated Level 1 or 1+. To further improve school options for our families, CHA's FamilyWorks teams were trained on CPS School Choice to assist families in their preparations for the upcoming academic year.

The CPS School Quality Rating Policy (SQRP) is the District's policy for measuring annual school performance. Schools are rated 1+ through 3 with 1+ being the highest performing group.

CHA Scholarship Notifies this Year's Awardees

CHA scholarship winners were recently notified of their award status, where **220** students received a total of **\$250,000** in support. This year CHA received **520** applications, which is the largest amount in the program's history. Since the start of the program, CHA has given out over **1,100** scholarships totaling more than **\$1.2M**. Students receiving the award have attended over **195** schools nationwide and have persistence in college over **80%**.





STABILITY & QUALITY OF LIFE

As of Q2 2018, over **200** families have moved into mobility areas through CHA's mobility program. Mobility areas are communities throughout the city with lower poverty and crime that have a higher concentration of jobs.



As of Q2 2018, the Office of Ombudsman has engaged approximately **400** residents in a variety of settings, from youth summits to community meetings and semi-annual Listening Forums. The Ombudsman serves as a liaison between residents, property management, and community stakeholders.

CHA's **nine** Digital Resource Centers received almost **25,000** visits as of Q2 2018. Technical support is provided by the CHA's Information Technology Services Department. Furthermore, this summer the CHA Mobile Design Labs are planning to visit various Park District Summer Camps, Community Fun Days and conduct CHA Fuse Camps to introduce coding challenges to CHA youth throughout the city.



Approximately **5,000** CHA families engaged with their FamilyWorks service providers so far in 2018.



PARTNERSHIPS, PROGRAMS & EVENTS



Summer Food Sites in Full Swing Citywide!

From June 21st through the end of August, CHA will continue to fight childhood hunger through its annual participation in the Summer Food Service Program by hosting 29 Summer Food sites in or near CHA developments. All summer meals offered through the Summer Food Service Program sites are FREE to youth ages 18 and younger and to persons 18 – 21 who have a mental or physical disability.

CHA Project S.O.A.R. Team Takes Flight!

This June, CHA's Project S.O.A. R. (Students Opportunities Achievements Results) team headed to Washington D.C. to meet with HUD officials and fellow grantees. CHA's S.O.A.R. program connects three Education Navigators with CHA residents ages 15-20 for one-on-one post-secondary support. So far, the team has engaged over 210 active participants and has hosted over 700 in-person sessions with students and parents. The Education Navigators play an invaluable role in the program as they help residents complete college & scholarship applications, save money, host tours of local universities and generally stay on the path toward graduation.

CHA Participates in Freedom Network Roundtable Discussing Human Trafficking.

Earlier this year, CHA attended the Freedom Network's roundtable discussing human trafficking and how the CHA's Survivors of Human Trafficking Demonstration Program has designed a program that aims to setup survivors for long-term self-sufficiency in housing and in life. CHA has partnered with HUD, the Administration for Children and Families (ACF), and six community service providers to design, implement, and deliver this program to 60 households. More information on the Human Trafficking Demonstration Program can be found [here](#).



SPECIAL PROGRAMS UPDATE

Mobility Demonstration Program

Overview: Mobility Counseling Demonstration Program allows individuals from the Public Housing Wait List (as of December 2014), with children 13 years of age or younger to self-select to participate in receiving a housing choice voucher to move to an Mobility or General Area.

Update: As of Q2 2018, 127 families have been housed.

Moving On Demonstration Program

Overview: Moving On targets persons living in permanent supportive housing (PSH) who are ready to move into affordable housing options in the community. Applicants with stable housing histories and who no longer need the intensive support of PSH will be able to access new affordable housing resources in the form of a CHA Housing Choice Voucher (HCV), if available. CHA has a total of 150 vouchers available for the Moving on demonstration program.

Update: During of Q2 2018 16 were housed, for a cumulative total of 134

Reentry Demonstration Program

Overview: Through the Reentry Pilot program, 50 individuals who have been convicted of crimes that would otherwise make them ineligible for CHA housing may qualify for housing. To be eligible, ex-offenders must have completed a minimum of six months in a participating Reentry Pilot program with service providers: Safer Foundation or St. Leonard's Ministries. Participants must engage in supportive services with one of the providers

Update: As of Q2 2018, 47 of the 50 applicants have been housed since the program started in 2016

Survivors of Trafficking

Overview: The Survivors of Trafficking pilot will provide 60 tenant based vouchers over 3 years to eligible candidates who are referred from Chicago agencies receiving federal funding to provide supportive services to victims of trafficking. This pilot program is a first of its kind in the nation, responding to President Obama's call to improve access to victim services by removing systemic barriers.

Update: The Administration of Children & Families began accepting referrals in 2017 and as of Q2 2018, 15 have been housed



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STAFF CONTACTS & SOCIAL MEDIA

For more information on youth and education; employment; asset building and homeownership; senior and quality of life services provided by CHA and our partners, visit us on the web at: <http://www.thecha.org/residents/services/>.

Review our videos on You Tube:

<https://www.youtube.com/user/ChiHousingAuthority/featured>

See our resident CHange Makers:

<http://www.thecha.org/residents/services/change-makers/>

Call us by phone at: 312.786.6601

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