



Q1 2018

CHA RESIDENT SERVICES QUARTERLY REPORT

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EARNING POWER



64% of all work-able families are employed and have an average income of **\$21,345** as of the first quarter of 2018 (Q1 2018).

**As of February 2018, the Chicago Jobs Council reported that the Labor Participation rate in Illinois was 64.5%. CHA resident labor participation is consistent with that percentage.*

During Q1 2018, the average wage of those residents placed in permanent unsubsidized jobs was \$12.27 per hour — up from \$11.29 in Q1 2017.



In addition to earning almost \$1.00 more per hour in wages CHA residents continued to be placed in high demand industries with a 93% placement rate.

61% of all work-able public housing households saw their income from wages increase over a one-year period from Q1 2017 to Q1 2018.

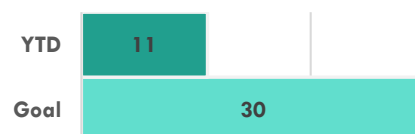


ECONOMIC INDEPENDENCE



In Q1 2018, **11** families purchased a home through CHA's Choose to Own (CTO) Program.

In Q1 2018, CHA residents achieved 37% of the annual goal of purchasing 30 homes during this calendar year.



As of Q1 2018, CHA's Family Self-Sufficiency (FSS) Program had **seven graduates** who collectively earned approximately \$39,000 in escrow and received an average payout of \$5,600.

49% of families in Chicago are asset poor and do not have enough savings to live above the poverty line for 3 months. FSS supports CHA families working towards long term financial security through escrow savings.



Households enrolled in CHA programming aimed at improving economic independence **earn 25% more in wages** than the overall CHA population. The income gains enable these households to contribute more towards their housing, as they pay approximately 40% more in monthly tenant rent.

Work-able households participating in the FSS or CTO programs saw an **income increase of over \$2,000** from Q1 2017 to Q1 2018 compared to an increase of \$200 for the CHA population as a whole.





ACADEMIC ACHIEVEMENT

CHA families are utilizing CPS's school choice to access high quality school options.

In the last five years less than 15% of CHA 9th graders were assigned to a Level 1 or 1+ CPS school. However, **through CPS school choice, 49% of CHA youth opted to attend these high performing schools.**



1. Dasgupta, D., & Mader, N. (March, 2018). *Educational Characteristics of Youth Residing in CHA Housing*. Chicago, IL: Chapin Hall at the University of Chicago.



As of Q1 2018, **71% of CHA children 0 to 5** are enrolled in Pre-K, Head Start or Early Head Start, which outperforms the State of Illinois enrollment rate (54%)².

2. <http://www.voices4kids.org/2017-illinois-kids-count-profile/>

During Q1 2018, **FamilyWorks providers held 59 college support sessions** with CHA youth.

Topics included college tours, ACT/SAT prep, scholarship application & FAFSA assistance, etc.



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STABILITY & QUALITY OF LIFE

During Q1 2018, **90 households** moved to CHA Mobility Areas. Residents that have moved to these communities have also chose to remain, the **84% retention rate** shows that households that move choose to stay in these communities.



The Senior Service team and the staff at CHA's Senior buildings have done an outstanding job so far in 2018! The number of events in Q1 2018 (**2,923**) have more than doubled from Q1 2017 (**849**).

CHA's nine digital resource centers received almost **12,000** visits during Q1 2018. **130 youth residents** also participated in CHA's Winter Coding Challenge sponsored by Chicago City of Learning. The coding challenge continues to see participation increase as residents gain familiarity with the challenge.



Overall, over 3,000 CHA families engaged with their FamilyWorks providers during the Q1 2018—roughly a 10% increase from Q1 2017.

PARTNERSHIPS, PROGRAMS & EVENTS

CHA Launches Redesign to Family Self-Sufficiency Program

In February 2018, CHA's Family Self Sufficiency program adopted a new escrow savings model per CHA's FY2018 Moving to Work Plan. CHA immediately began enrollment under the new plan and hosted information sessions throughout the city to recruit new participants. Further, CHA and Heartland Human Care Services (contractor) staff met with participants to review the changes to the escrow savings model and how it will impact them.



CHA Take Flight Staying the Course

On January 9, 2018, college recruiters and representatives from corporate organizations like AT&T, BMO Harris and Microsoft were on hand to network with 100 CHA college scholars and discuss career opportunities. Overall, there were 20 representatives on hand to speak with students about their careers and offer counseling on how to navigate their college and early years as a professional. Attendees had the opportunity to obtain professional head shots and learn about summer opportunities. Following the event two CHA residents were placed in internships with BMO Harris Bank.



FCAP Program Launches at CHA Family Sites

The Family Community Ambassador Program (FCAP) started at CHA family sites on January 22, 2018. The purpose of the FCAP is to provide meaningful experiences to residents who have the desire to make positive differences within their communities. In exchange for their service, FCA members will earn a rent credit.





SPECIAL PROGRAMS UPDATE

Mobility Demonstration Program

Overview: Mobility Counseling Demonstration Program allows individuals from the Public Housing Wait List (as of December 2014), with children 13 years of age or younger to self-select to participate in receiving a housing choice voucher to move to an Mobility or General Area.

Update: As of Q1 2018, 115 families have been housed.

Moving On Demonstration Program

Overview: Moving On targets persons living in permanent supportive housing (PSH) who are ready to move into affordable housing options in the community. Applicants with stable housing histories and who no longer need the intensive support of PSH will be able to access new affordable housing resources in the form of a CHA Housing Choice Voucher (HCV), if available. CHA has a total of 150 vouchers available for the Moving on demonstration program.

Update: During of Q1 2018 12 were housed, for a cumulative total of 130

Reentry Demonstration Program

Overview: Through the Reentry Pilot program, 50 individuals who have been convicted of crimes that would otherwise make them ineligible for CHA housing may qualify for housing. To be eligible, ex-offenders must have completed a minimum of six months in a participating Reentry Pilot program with service providers: Safer Foundation or St. Leonard's Ministries. Participants must engage in supportive services with one of the providers

Update: As of Q1 2018, 42 applicants have been housed since the program started in 2016 & another 22 are in the housing search process

Survivors of Trafficking

Overview: The Survivors of Trafficking pilot will provide 60 tenant based vouchers over 3 years to eligible candidates who are referred from Chicago agencies receiving federal funding to provide supportive services to victims of trafficking. This pilot program is a first of its kind in the nation, responding to President Obama's call to improve access to victim services by removing systemic barriers.

Update: The Administration of Children & Families began accepting referrals in 2017 and as of Q1 2018, 10 have been housed and another 19 are in the housing search process.



CHICAGO HOUSING
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STAFF CONTACTS & SOCIAL MEDIA

For more information on youth and education; employment; asset building and homeownership; senior and quality of life services provided by CHA and our partners, visit us on the web at: <http://www.thecha.org/residents/services/>.

Review our videos on You Tube:

<https://www.youtube.com/user/ChiHousingAuthority/featured>

See our resident CHange Makers:

<http://www.thecha.org/residents/services/change-makers/>

Call us by phone at: 312.786.6601

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