



CHA

CHICAGO HOUSING
AUTHORITY™

1st Quarter 2016 Report Resident Services



Mission & Impact Areas

OUR MISSION

Resident Services works to improve the quality of life of all residents and support those on a pathway towards self-sufficiency.

OUR IMPACT AREAS

Increase Economic Independence

Help residents move forward on the path to self-sufficiency.

Increase Earning Power

Help those able to work begin or advance a career to gain long-term earning potential.

Develop Academic Achievement

Help youth and adults succeed throughout their academic career.

Increase Stability and Quality of Life

Help families remain out of crisis and meet their basic needs; for seniors, help them age in place as long as possible.

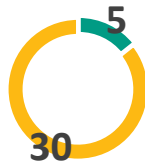


Economic Independence



5 families purchased a home through the Choose to Own Program

17% towards meeting the goal of 30 residents purchasing a home in 2016. CHA is on track to complete its 500th closing by the end of 2016!



9 graduates from the Family Self Sufficiency Program, with an average escrow of **\$7,300** paid out per graduate



761 Family Self Sufficiency participants have accumulated a total of **\$1.8 million** in escrow

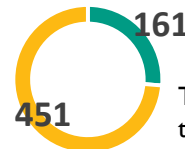
Earning Power



361 adults obtained permanent, unsubsidized employment through CHA workforce development programs, **95%** in high demand industries



51 residents connected to new or better jobs via the JobsPlus grant at Altgeld Gardens. JobsPlus is a place-based workforce development strategy for public housing residents



To date, 161 residents have been placed in employment, 36% towards the goal of placing a total 451 residents through JobsPlus.



\$19,621 is the average income of work-able heads of households; **56%** of all working families increased or maintained their income

Academic Achievement



305 residents were enrolled in the Partners in Education program, providing debt-free access to City Colleges of Chicago. This exceeds the 2015 1st quarter enrollment of **205** residents by **49%**



2,420 youth engaged in CHA education and college prep activities



749 public housing youth 0 to 5 are enrolled in early childhood programs



11 families enrolled in the Altgeld Home Visiting Pilot program, launched in 2016 to ensure developmental readiness for early childhood education

Stability & Quality of Life



1,379 residents visited computer labs at **8** CHA developments



57,951 Golden Diner meals were served to senior residents at CHA sites city wide and **11,157** commodity boxes were distributed



575 adults and seniors engaged in health and wellness activities



112 mixed income residents participated in Office of the Ombudsman events

Partnerships & Events

CHA is proud to call 2016 the “**Year of the Youth.**” This year-long youth engagement campaign includes unique business partnerships, internship programs and youth-related programs that focus on mentoring young people and placing them on a strong career path to college and jobs.



Launched in 2016, the **CHA Health Partnership** application is now available online. Health Partnerships provide free health services to CHA residents. To become a CHA Health Partner, partners should fill out the form and return to CHA: <http://www.thecha.org/residents/services/health-wellness>.

CHA welcomes all 2016 First Quarter Partners:

At Home Quality Care
1st Assist Healthcare LLC
Exact Care Pharmacy
Fort Providence Fitness
Humana

Kelly Home Health Care
New Vision at Thorek Memorial Hospital
Open Waters Home Health Care, Inc.
Sunshine Homecare Agency
Telligen, Inc



72 college students representing **36 institutions** attended the “**Take Flight – Staying the Course**” college prep event to support continuing CHA college students.



ComEd/People’s Gas JumpStart Energy Efficiency Program educated residents on energy-saving measures and installed free energy efficient products at mixed-income developments including Oakwood Shores, Westhaven Park, and Legends South for a total of 490 households serviced.



CHA, the **American Heart Association** and **Walgreens** partnered on **Check.Change.Control** in CHA senior buildings to reduce hypertension. **50%** of participants lowered their blood pressure.



More than **125** CHA Seniors attended the Mayor’s 30th annual **Martin Luther King Interfaith breakfast** held at the McCormick Place Hyatt Hotel.

Special Programs Update

A complete list of CHA's Demonstration & Special Initiative programs can be found online at: www.thecha.org/about/plans-reports-and-policies/

Mobility Demonstration Program

Overview: Mobility Counseling Demonstration Program allows individuals from the Public Housing Wait List (as of December 2014), with children 13 years of age or younger to self-select to participate in receiving a housing choice voucher to move to an Opportunity or General Area. Individuals who are uninterested in moving to the defined areas would be returned to the public housing wait list.

Update: As of March 31, 2016, 82 participants are in the program, with a total of 78 vouchers issued.

Moving On Demonstration Program

Overview: Moving On targets persons living in permanent supportive housing (PSH) who are ready to move into affordable housing options in the community. Applicants with stable housing histories and who no longer need the intensive support of PSH will be able to access new affordable housing resources in the form of a CHA Housing Choice Voucher (HCV), if available. CHA has a total of 150 vouchers available for the Moving on demonstration program.

Update: As of March 31, 2016, a total of 46 vouchers have been issued.

Reentry Demonstration Program

Overview: Through the Reentry Pilot program, 50 individuals who have been convicted of crimes that would otherwise make them ineligible for CHA housing may qualify for housing. To be eligible, ex-offenders must have completed a minimum of six months in a participating Reentry Pilot service providers: Safer Foundation; Lutheran Social Services; or St. Leonard's Ministries. Participants must engage in supportive services with one of the reentry providers.

Update: CHA is now accepting applications for the program.

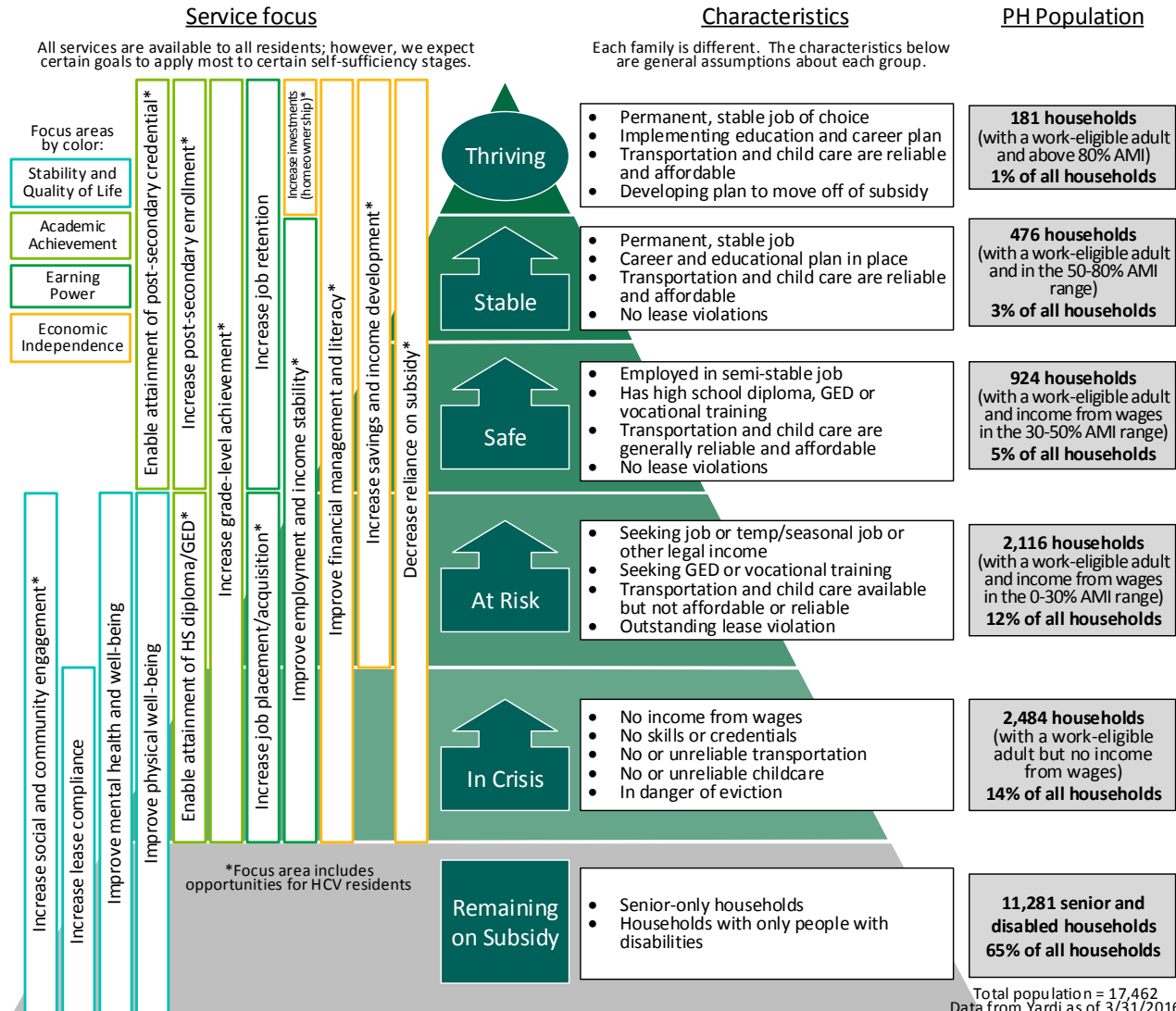
Sponsor Based Voucher Program

Overview: The Sponsor Based program, a subset of CHA's Property Rental Assistance (PRA) program, enables entities to master lease units from owners in order to house low income individuals and families who require supportive services for those who have experienced homelessness, mental illness, veteran homelessness, and transition aged youth. CHA has 350 Sponsor Based Vouchers (SBV) that it will utilize for this program, 100 of which are to be utilized for a supportive services partnership program with the Chicago Department of Family & Support Services (DFSS). 50 vouchers will be used for Transition Aged Youth (age 18-24) and 50 will be used to provide housing services for homeless families. Sponsoring Agencies will apply to use the vouchers to master lease units for 2-7 years.

Update: CHA is now accepting applications for the program.

Self-Sufficiency Continuum

With an increasing focus on helping residents who are able move to self-sufficiency, in 2013 Resident Services defined six steps on a self-sufficiency scale, expressed in the pyramid below. **Compared to Q1 2015, 2% of residents improved a level on the below self-sufficiency scale.** Households no longer living in PH have been removed.



Contact Resident Services

For more information on youth and education; employment; asset building and homeownership; senior and quality of life services provided by CHA and our partners, visit us on the web at:

<http://www.thecha.org/residents/services/>.

Review our videos on You Tube: <https://www.youtube.com/user/ChiHousingAuthority/featured>

Call us by phone at: 312.935.2625

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Thank you!