

CHICAGO HOUSING AUTHORITY

# MID- YEAR REPORT

Office of Resident Services

July 2019



CHICAGO HOUSING  
AUTHORITY™



# AREAS OF FOCUS

## STABILITY & QUALITY OF LIFE

The four components within this area of focus include:

- Increasing lease compliance
- Improving mental health and well-being
- Improving physical well-being
- Increasing social and community engagement

## ACADEMIC ACHIEVEMENT

The components within this area of focus include:

- Increasing grade-level achievement
- Enabling attainment of a high school diploma or GED
- Increasing post-secondary enrollment
- Enabling attainment of post-secondary credentials

## EARNING POWER

The four components within this area of focus include:

- Increasing job placement and job acquisition
- Improving job retention
- Improving income stability
- Improving employment

## ECONOMIC INDEPENDENCE

The four components within this area of focus include:

- Decreasing reliance on subsidy
- Improving financial management and literacy
- Increasing savings and income development
- Increasing investments (such as homeownership)



**Mother's Day Events at CHA Buildings**



# Stability & Quality of Life

## RESIDENT SERVICE COORDINATION PROGRAM BEGINS CITYWIDE

CHA & Catholic Charities RSC Program expanded this June, with RSCs working to link seniors to supportive services, as well as planning & executing events and activities open to all seniors at each building. Seniors in over 9,300 units will be the beneficiaries of this expanded service.

## CHA'S REVAMPED VICTIM ASSISTANCE PROGRAM STEPS UP

This spring, CHA hired three Service Coordinators to extend the reach of the Victim Assistance Program. The new Service Coordinators provide direct services to victims of violence and have assisted residents with accessing trauma-informed counseling services, access to youth services, and assisting with relocating residents to new units when needed.



# Stability & Quality of Life Highlights

**82%**

RETENTION RATE OF  
RESIDENTS IN MOBILITY  
AREAS FOR  
HOUSEHOLDS  
RECEIVING MOBILITY  
COUNSELING PRIOR TO  
THEIR MOVE

**30,000**

TOTAL NUMBER OF HOURS  
WORKED IN 2019 BY OVER 300  
FAMILY & SENIOR COMMUNITY  
AMBASSADORS AT CHA  
DEVELOPMENTS.

TOTAL MOVES COMPLETED THROUGH CHA'S  
MOBILITY COUNSELING PROGRAM IN 2019

**233**

**114,000**

# OF MEALS SERVED CITYWIDE TO  
SENIORS THROUGH GOLDEN  
DINERS PROGRAM







# ACADEMIC ACHIEVEMENT

---

## SCHOLARSHIP PROGRAM

During the 2019 CHA Scholarship Application process, over 450 applications were submitted through the CHA's website for the 220 scholarships awarded annually for a total of \$250,000. This year's awardees included 138 new recipients and 82 returning students. The average GPA for scholarships awardees was 3.3 for the \$1,000 award and 3.7 for the \$2,500 award.

## CHA PARTNERS IN EDUCATION PLUS LAUNCHED

Partners in Education PLUS covers tuition, books and fees for CHA residents, in addition to offering One Million Degree's (OMD) suite of supports. OMD's supports include academic tutoring, professional development, personal coaching and performance-based stipends to prepare students for post-graduation success. OMD performance based stipends can total up to \$1,250 for meeting all program requirements.



# Academic Achievement Highlights

**225**

NUMBER OF HOURS CHA  
EDUCATION  
NAVIGATORS SPENT  
MEETING WITH CHA  
YOUTH MAPPING THEIR  
POST SECONDARY  
EDUCATION PLANS

**60%**

Increase in the annual enrollment of  
CHA Public Housing residents  
attending college over the last five  
years\*

\*Latest Data Available is from 2014-2018

230 Academic  
Engagements with  
CHA'S FamilyWorks  
Program Staff,  
including 80 Tutoring  
Sessions & 80  
College Awareness  
Sessions



**102**

NUMBER OF COLLEGES &  
UNIVERSITIES THAT CHA  
SCHOLARSHIPS WILL BE USED  
THIS FALL





# Earning Power

---

**\$22,491**

The current average income from wages for CHA heads of households, an all-time high exceeding the annual goal by 15%.

## **UNSUBSIDIZED PLACEMENT WAGES ARE UP**

Unsubsidized placement wages for CHA work able adults are up 31% since 2014.

## **97% OF ALL JOB PLACEMENTS ARE IN HIGH DEMAND INDUSTRIES**

Through half of 2019, CHA residents are accessing high demand job sectors at the highest rate ever.



# Earning Power Highlights

**979**

Total of new or better jobs attained by residents via the JobsPlus grant at Altgeld Gardens since the start of the grant.



**\$2K**

CHA Heads of Households Engaged in CHA Programming annually earn an average of \$2,000 more than those that do not.

**83%**

83% of Transitional Job Participants have either maintained their income or experienced an increase since 2016. During this time period, the average increase was over \$12,000.

**65%**

Employment Rate of Work Able Public Housing Heads of Household as of Q2 2019, the highest employment rate in CHA history.





# Economic Independence

---

## CHOOSE TO OWN (CTO) CELEBRATES ITS 600TH CLOSING

In 2019, CHA's CTO program celebrated its 600th closing in the 17 year history of the program. Since 2002, CTO homeowners have purchased 606 homes citywide and had 31% of its participants transition off subsidy and assume their full mortgage.

## ENROLLMENT FOR FAMILY SELF SUFFICIENCY INCREASES FOLLOWING REDESIGN OF PROGRAM

As of the end of Q2, 2019, CHA's FSS Program enrollment has surpassed 1,000 for the first time since 2010. Currently 88% of all participants have earned money in their FSS savings account.



# Economic Independence Highlights



As of Q2 2019, the average payout for FSS graduates was approximately \$7,000.



In 2019, more than 99% of CHA's One Summer Chicago youth received their pay electronically, saving them money on predatory fees charged to the unbanked population by banks & currency exchanges.

Over the past year, over 1/4th of CHA's households demonstrated an increase in economic independence by paying more tenant rent as a result of higher household wages.

**FOR  
RENT**

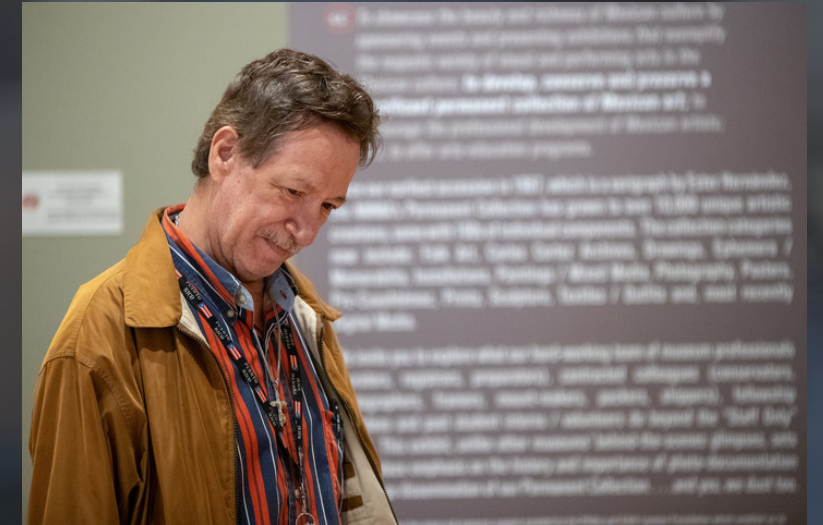


CHA's CTO Program is currently on pace to hit its target of 30 homes sold for the 6th year in a row! Since 2014, residents have purchased over 190 homes citywide.



# Winter/Spring Event Photos

## SENIORS VISIT THE NATIONAL MUSEUM OF MEXICAN ART IN PILSEN



## BIG BROTHERS BIG SISTER YOUTH MEET WITH MENTORS TO LEARN ABOUT NETWORKING



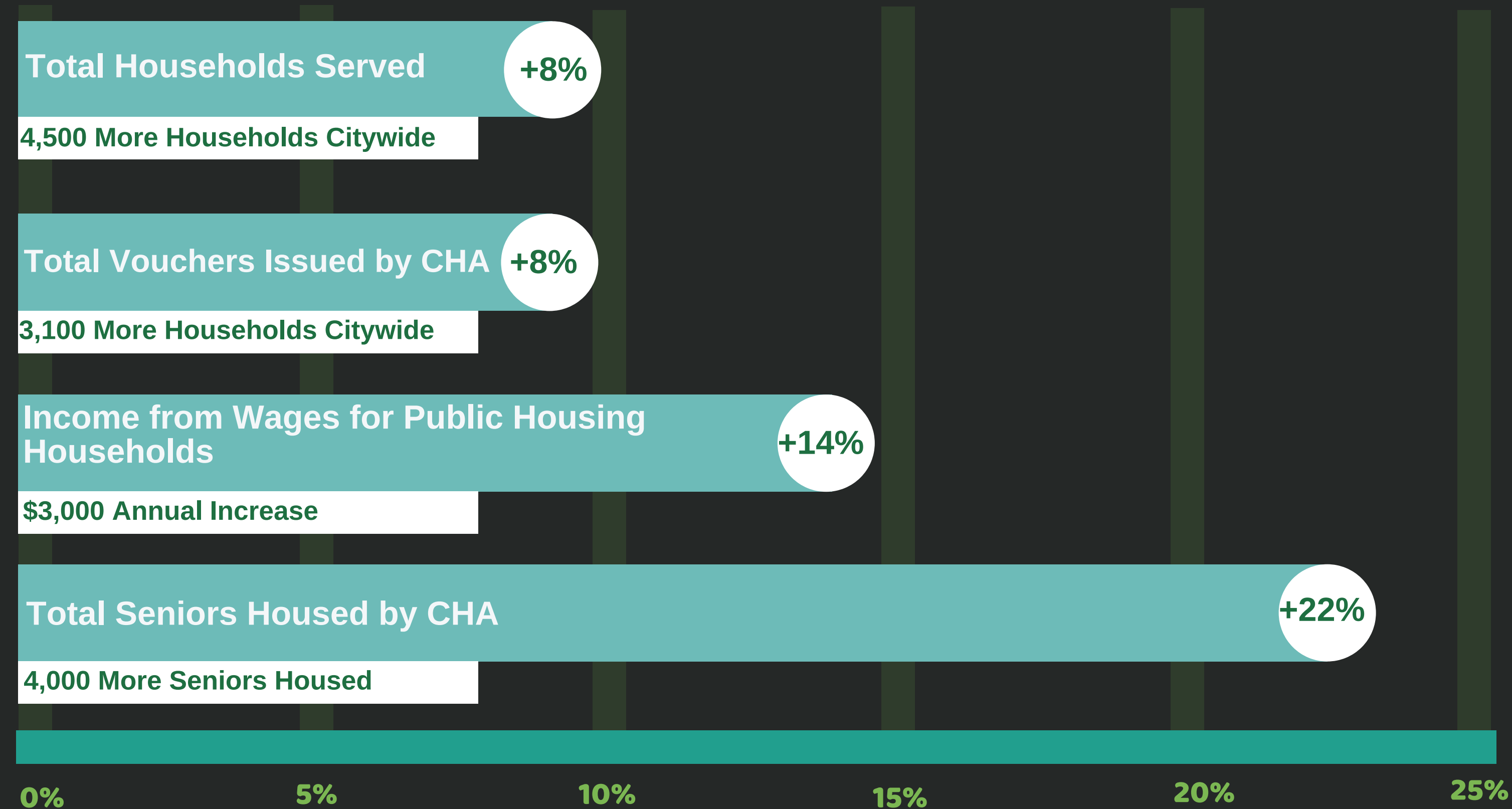
## CHA RECOGNIZES OLDER AMERICANS MONTH BY HOSTING DIGITAL LITERACY TRAINING FOR SENIORS AT FIVE SITES





# General Demographics Changes Since 2015

CHA has expanded its service to reach more households & seniors citywide, while residents have achieved significant gains in employment and income throughout CHA's portfolio.





# Contact Us

## Resident Services



**CHA**

CHICAGO HOUSING  
AUTHORITY™

### MAILING ADDRESS

60 E Van Buren Chicago, IL 60605

### PHONE

312-786-6601

For more information on youth and education, employment, asset building and homeownership, senior and quality of life services provided by CHA and our partners, visit us on the web at: <http://www.thecha.org/residents/services/>